

Dear friends

They will celebrate your abundant goodness and joyfully sing of your righteousness.

Psalm 145:7

Once again the season of Autumn with its fruitfulness reminds us of the bountiful provision God has made for us.

Recent weeks have seen many events featuring good food and fellowship. It was encouraging that residents were able to support the Macmillan Coffee morning.

At long last the dining room refurbishment is complete, including new chairs and looks really good.

We were delighted to celebrate 25 years of loyal service by one of our staff, Lynn Kelly. The Trustees also wish to welcome new residents and staff members to Quebec Hall and hope you will enjoy life at the Hall.

We value the prayer support of many friends for the ongoing work here.

Stephen Read, Trustee

A new look for the dining room

Our dining room has been completely transformed as the photos show! Not only have we re-painted with a bright airy theme in mind, there is new curtains at the windows, prints on the walls to compliment the colours, a new carpet on the floor, new tablecloths, and new chairs recently arrived.... we hope you like it!



CQC Inspection

Quebec Hall received an unannounced visit from the Inspectorate on 24th August last.

It was the most comprehensive inspection we have ever received. One could say that 'no stone was left unturned' as the three Inspectors carried out their brief. Contrary to what some folk believe Quebec Hall did not fail the inspection. However, in a few specific areas we are required to improve our performance as the CQC Inspectors drew attention to the need of a more explicit 'paper trail'.

Management have worked hard at addressing these areas of concern highlighted by CQC. Staff are being kept informed of their responsibilities and the necessary compliance in order for Quebec Hall to fulfil the expectation of CQC. It was stressed by the Inspectors how our rating for the care and well-being of residents is viewed as 'good'. How pleasing to know that our Christian ethos of loving care is recognised by the authorities.

Lynne's big day

Quebec Hall has pleasure in announcing that one member of staff, Mrs Lynne Kelly, celebrated working 25 years here on 2nd August.

Lynne commenced her career on 2nd August 1990 starting as a carer and covering some night shifts. She has since worked her way up, becoming a full time supervisor, and now fulfils the role of Deputy Care Manager.

We all at Quebec Hall extend our heartfelt thanks and appreciation for all Lynne does, and how she is always prepared to go that extra mile to ensure residents and staff are provided for.

The photos show Lynne enjoying her day and celebrating with colleagues.



Top marks again!

We are very pleased to announce that we have again received the highest score of 5 for our Food Hygiene visit from the Environmental Health Officer. These visits are unannounced and happen every year.

WHAT'S BEEN HAPPENING...

A Summer Treat

The second Wednesday in June found many friends gathered to enjoy a summer treat – our first Cream Tea.

It was long awaited by manager Mark Woodgett who simply can't wait for them. The afternoon was dedicated to Mervyn Hodgkinson, a resident of Quebec Hall, but who was unable to attend the afternoon in person. A tray with scones, butter, jam, cream and strawberries was taken to Mervyn's room for both he and his wife Beryl to enjoy. Mervyn and Mark still hold the record of the amount of scones eaten at one Cream Tea. Happy Birthday was also sang to resident Mary Howes. Audrey Juby and Marion Strudwick, two bungalow residents, also had a stall selling goods, the proceeds of which go towards the new lift for the Hall.

Friends also enjoyed the selection of Christian books from Green Pastures, and by the way 42 people munched their way through the scone and strawberries!



...a second Cream Tea!

Our second Cream Tea of the year was held on the 15th July and the Lord blessed us with fine weather so that everyone was able to be outside.

A great time of fellowship was had by all present and the challenge was to eat the many buttered scones, jam and strawberries provided. Many believe bungalow resident Bob Caldwell lead the field this time!



Family Fun Day

Our first ever Family Fun Day took place on the afternoon of Saturday 11th July.

The photo below shows a bouncy castle which was great fun for the children. Some adults enjoyed this a little later, but do not tell anyone! The children enjoyed face painting, a paddling pool, jelly, biscuits, and ice cream. Seeing the children having fun pleased the watching adults who later that day ate a wonderful hog roast.



Summer Bar-B-Q

Our Summer Bar-B-Q, held on Saturday, 18th July, was earlier this year hoping to find better weather.

It paid off! God provided some excellent weather and many folks enjoyed sausages, chicken drum sticks, and kebabs with all the usual condiments and salads. As you can see from one photo, a resident, who shall remain nameless, showed us how to eat a kebab! Quebec Hall had hired a marquee for the week to ensure all the events – Family Fun Day, Cream Tea and Bar-B-Q could be held outside whatever the weather.

Our thanks and appreciation go to all who made these events possible through their hard work. We are confident that all residents, family, and friends, enjoyed the summer programme of events.



Biggest Ever Coffee Morning

Our Biggest Ever Coffee Morning in aid of Macmillan Cancer Care was held on Saturday morning 19th September.

A most enjoyable morning was experienced with many folk unable to sit due to the numbers attending. Plenty of wonderful cakes, made by staff and friends, helped raise £387.65 including gift aid contributions. Thanks to all staff and residents for generous giving.

How amazing!

Bungalow resident Richard Lee reported an odd 'bird event' that happened in a box behind one of our bungalows.

A pair of Great Tits laid three eggs and began to incubate them. A few days later a pair of Blue Tits laid eight of their eggs in the same box! The entire eleven chicks all fledged and flew away. However, what is even more unusual was the 'work routine', for it appears the Great Tits did almost all the feeding, both their young and also the young of the Blue Tits, whereas the Blue Tits kept the box clean.

STAFF NEWS...

New staff

Quebec Hall is pleased to welcome Annabeth Taylor and Mark Parkinson as members of staff. We pray they find their work fulfilling.



A blessed gift

Everyone at Quebec Hall congratulate Sammy Lansdale, member of staff, and her fiancée Lee Perkins on the safe arrival of Harry Patrick Perkins on Monday 27th August weighing in at 6lb 14oz. We pray God's rich blessing upon the family and wish them all the best for the future.



FUTURE EVENTS...

- ★ November: Friday 6th at 6.30pm
Fireworks with Soup & Hot Dogs
(Donations)
- ★ December: Tuesday 1st at 2.30pm
Victorian Carols
– please dress up Victorian style
- ★ December: Thursday 10th at 2.30pm
Salvation Army Band
- ★ December: Monday 14th at 7pm
Cub Pack visit
- ★ December: Thursday 17th at 6pm*
Carol Service (*note time)



TRUSTEES:

Colin Wooden (Chairman)
Andrew Bash · Stephen Read
Martin Boyce · David Harley
Philip Parfitt

SENIOR MANAGEMENT:

Mark Woodgett (General Manager)
Karen Vertigan (Head of Care and
Registered Manager)
Lynn Kelly (Deputy Head of Care)