

Dear friends

"The eyes of the Lord are upon the righteous and His ears are open to their prayers." 1 Peter 3 v12

How good it is to know, as His people, He cares and hears our prayers.

We are pleased to have a new trustee join the work here and hope he will know the Lord's blessing in his service with us.

Our residents have been able to enjoy events and entertainment, the most recent of which was the fireworks evening. We were glad to have a fine evening and some spectacular displays of lights and colour.

It is encouraging to see some of our residents 'bearing one another's burdens' in practical Christian fellowship.

Welcome to new residents who have moved into bungalows recently and to those who have come into the hall. We hope you will settle in well and enjoy your new surroundings.

We are planning our Carol Service for December 20th at 7pm and hope some of you will be with us for the occasion.

Stephen Read, Trustee

New Trustee



We welcome to the board of trustees, Mr Andrew Bash.

Andy is married to Karen, has three adult children and lives at Mattishall. He has been actively involved in Christian service for 35 years, an elder at Mattishall Evangelical Church, and a freelance journalist by occupation. His experience will add greatly to the work at Quebec Hall and valued by other trustees.

Unexpected visitors

On 19th July, the Care Quality Commission made an unannounced inspection.

Two representatives remained all day focusing their attention on Care Standards and Nutrition. We Praise and give thanks to the Lord that we met all the Care Standards reviewed. A full report is available at: www.cqc.org.uk

We express our thanks to all our staff who ensure we continue to uphold the commitment declared to our residents

on the plaque in the Entrance Hall of Quebec Hall. *"The management and staff promise that we will carefully look after all who have been entrusted into our care"*. A promise made in the light of 1 Timothy 6 v20.

Another unexpected visit was made by The Environmental Health Office on August 14th. We are pleased to report that we retained our 5 Star (Top Mark) rating. Again our thanks to all who have enabled this to happen.

A fond farewell

We have said goodbye to Rachel Warmington and Clare Webster.

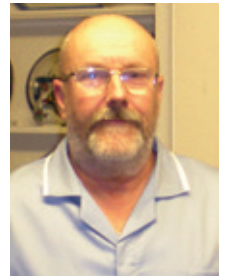
Rachel had worked at Quebec Hall for over 16 years and left in August, her husband who serves in the RAF being posted further afield. Clare worked with us for a year and a half and leaves to take up a post in a local retail store.

We will miss them both, and wish them God's richest blessing for the future.

...and a warm welcome

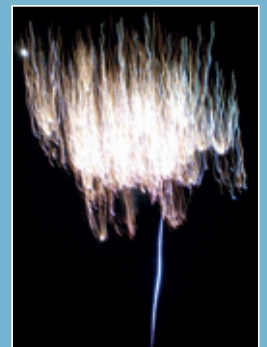
We say hello to two new staff who started in August, Samantha Lansdale and Robert Clark.

We trust they will know much joy and blessing in their work caring for our residents.



Fireworks display 2012

Our biggest attendance, around 80 people, enjoyed a fantastic display of fireworks with soup and hotdogs on Friday 2nd November – *Praise the Lord for providing good weather!*



WHAT'S BEEN HAPPENING...

Ladies Knitting Group

Tuesday 5th September saw the Ladies Knitting Group celebrate their 5th birthday of craft fellowship.

Wendy Nash, pictured with cake, writes: "We have knitted outfits for still born babies; trauma teddies for children involved in accidents and fires and teddies for children hospitalised in Botswana. Sacks of clothes and blankets have been made going to children around the world with Smile International.



Each Autumn around 25 shoe boxes are sent abroad with Smile to children who otherwise would have no Christmas present.

Money is raised selling cards, unwanted gifts and through our own weight watchers club! As a result we have been able to pay for many children to have hair lip operations through Smile Train. In the new year we plan to sponsor two children through their education in the Gambia."



Coffee & cake

September 22nd saw us host "The Biggest Ever Coffee Morning" in aid of Macmillan Cancer Care. As always some amazingly tasty cakes were enjoyed.

"Out & About"

On September 3rd a group of singers, some of whom have Alzheimer's and Dementia, entertained us with some favourite war time songs. The occasion was enjoyed by all and we look forward to them returning some time soon.



Quiz 'n' chips

Our popular quiz night with fish and chips was held on the night of October 12th. As you can see from our photo, many teams battled it out, but there can only be one team winner. The team "This happy breed" came 1st ... *Well done!*



Unseasonable weather!

Our Barbecue on August 25th was thoroughly enjoyed by all despite the cooking having to be done in a garage!

Thanks to the feverish cooking of our two chefs, John Kelly and Terry Vertigan, a packed Dining Room and Lounge enjoyed a marvellous selection of food.

Our special thanks to John for all the preparation that went into making the day such a great success.

Web page addition

Our website has been updated with a Donation button for all that may wish to donate to the work of Quebec Hall.

Just click on the "Donate now" button and you will be taken to a link under Give.Net which is powered by Stewardship.

FUTURE EVENTS...

- ★ Dec. 3rd Salvation Army Band
- ★ Dec. 10th Cub Pack visit
- ★ Dec. 20th Carol Service, 7pm

Quebec Hall

TRUSTEES:

Colin Wooden (Chairman)
Andrew Bash · Martin Boyce
Trevor Handel · Stephen Read

SENIOR MANAGEMENT:

Mark Woodgett (General Manager)
Karen Vertigan (Head of Care and Registered Manager)
Lynn Kelly (Deputy Head of Care)