

Dear friends

For the word of the Lord is right and true; He is faithful in all he does.

Psalm 33 v4

We are pleased to bring you this newsletter which contains items of both joy and sadness.

During the present difficulties, we are most grateful to our staff for going many "extra miles" to keep everyone safe and to remain compliant with the ever changing rules.

It has been good that residents have once again been able to have visitors albeit on a carefully controlled basis.

We all congratulate Lynn on her long service and Miss Bidewell on becoming our oldest ever resident.

As you may see, repairs and improvements continue to be made, most obvious of which are the new windows.

Staff and Trustees wish you all the Peace and Blessing of God in 2021.

Stephen Read, Trustee

Lynne Kelly celebrating 30 years at Quebec Hall



On 2nd August 2020, it was Quebec Hall's privilege to acknowledge that Lynne Kelly, our Deputy Care Manager, had achieved the milestone of 30 years working here.

We offer our congratulations to Lynne and note that no other member of staff has achieved this distinction.

Lynne's special day was celebrated with flowers, bunting, a cake, and a presentation of some gift vouchers.

Lynne is an amazing person who has given so much to Quebec Hall over the years. *Thank you Lynne.*

Open Day 2021

We celebrate and give thanks to God for serving His people, and sharing God's love and salvation in the Lord Jesus Christ.

Our Open Day will be very special and I pray that as many as possible will make the effort of being present. The guest speaker at our afternoon service

of worship, which shall be held under the marquee in the gardens, will be Brigadier Ian Dobbie, grandson of Lt. General Sir William Dobbie.

Please invite friends and family to join with us, as together we thank God for His provision and look to Him for the days as yet to come.

Please place Saturday, 17th July 2021 at 3.00pm into your diary as a "must be free" date.

Kathleen "Kay" Bidewell celebrated her 103rd birthday



Miss Kay Bidewell celebrated a momentous birthday last September. On the 8th of that month she reached the wonderful age of 103 years!

It remains a source of rich blessing to be allowed to care for this wonderful Christian lady. Kay has been with us for over seven

years, and still continues to receive many, many cards from family and friends around the world. She is able to recount many fond memories of her childhood and is amazed to know that this Christmas, God willing, she will have become the oldest resident ever to reside at Quebec Hall.

RIP Shirley Allaway

All at Quebec Hall mourn the incredibly sad loss of staff member Shirley Allaway. Shirley died in hospital on 20th July 2020.

She will be much missed by her family, her colleagues, residents, and the many friends both here at the Hall and further afield. Shirley joined Quebec Hall on 2nd April 2012 and spent over eight years helping to bring her style of care to our residents and staff alike.

She was aware that her health was fragile and something could happen at any time, yet it did not deter her from that desire to serve others. Shirley was a valued member of our staff team and will continue to be missed by us all.



WHAT'S BEEN HAPPENING...

New windows for the front of the Hall

Twelve new windows have been installed at the front of the Hall to replace older frames past their best.

The photo shows tradesmen from left to right, Lee Perkins, his father Shaun, and Richard Bell. They have worked from lock down earlier in the year installing these windows and have now finished all the painting. Peter Bloomfield, such a help to us all, was involved in the work but unable to be present for the photo.

It took seven months to complete, waiting for the windows to be manufactured (they are all different sizes!), the weather to be kind, and the tradesmen to be available for the installation.



We express our grateful thanks to Fox Joinery who manufactured the windows. We also thank residents who have endured inconvenience over this period.

Carol Service

Quebec Hall Carol Service for Residents and Staff only was held on Friday afternoon, 11th December at 3.00pm. Chairman of Trustees, Martin Boyce, led the service.

Staff were involved with Bible Readings, the introduction of Carols, and led prayers. All was especially blessed with two staff members reading from the Bible in their native tongue of Filipino and Portuguese, followed by the Bible Readings in English. As ever, hot sausage rolls and mince pies followed.



Residents made some mince pies

Two residents helped staff make some mince pies for Christmas. As can be seen they made a some fantastic mince pies.

Everyone vouched for the wonderful taste! Well done to Jean Fitt and Iris Adams for their hard work.



Staff in full PPE

During October Quebec Hall tested our supply of PPE that would be required for any resident who tested positive for Covid-19.

During this time those that were looking after residents with Covid-19 would be required to dress in full PPE as per the photo. Karen and Lynne, head of care and deputy head of care, are seen in the photo.

A full set of this PPE is required every time a resident who has tested positive for Covid-19 requires personal care or feeding, etc. In practice this means that for one resident alone we require seven sets of PPE per day!



Father Christmas and our Christmas Tree

As you can see from our photo, even our welcomer at the door had to wear a face mask!

And thanks to our staff member Margaret Seeking's for putting up all our Christmas decorations again this year. As you can see from the tree in the main stairwell, she did a fantastic job. All the doves were hand made.

STAFF NEWS...

New staff members

We welcome four new staff who started in August, September and November, namely Melissa, Katrina, Dawn and Natasha.

All help to compliment the team of carers we employ. We pray you will find much blessing and enjoy your time working at Quebec Hall.



Melissa



Katrina



Dawn



Natasha

Goodbye to Sarah Rose and two Trustees

We have bid a fond farewell to staff member Sarah Rose, who left on August 3rd.

Sarah started employment on 3rd April 2017 and was immediately drawn to the caring side of what we do here at Quebec Hall. She has relocated to another part of the country and we wish her well for the future.

We also say goodbye to Trustees Philip Parfitt and Sam Leinster.



FUTURE EVENTS...

All events for 2021 to be advised from March onwards.



TRUSTEES:

Martin Boyce (Chairman)
Andrew Bash · Stephen Read
Denise Ashton

SENIOR MANAGEMENT:

Mark Woodgett (General Manager)
Karen Vertigan (Head of Care and Registered Manager)
Lynn Kelly (Deputy Head of Care)